

18 Million LIBRARY VISITORS

12% **†** FROM FY '08





2012 Annual Report

44%

FROM FY'08

Letter from the Chairman



"Our public computers were used for 3.6 million hours in FY 2012, a 160% **increase** from five years ago."

In this increasingly digitized world, many people often ask if libraries are still necessary. Have libraries or even books become obsolete? One look at The New York Public Library and the answer is clear: libraries have never been more important.

The numbers speak for themselves. In the last fiscal year, 18 million visitors came through the Library's doors, while another 32 million visited nypl.org. Meanwhile, circulation and program attendance is setting records. Public high school students are borrowing books, and scholars are doing major research here. Job seekers continue to rely on our comprehensive resources at the Bronx Library Center and other locations. And our public computers were used for 3.6 million hours in FY 2012, a 160% increase from five years ago.

Together these facts underscore how essential the Library is to so many. Indeed, a recent report from the Center for an Urban Future strongly argues that the city's public libraries have become an increasingly important part of New York's "human capital" system. The report is succinct: "No other institution in New York serves so many different people in so many different ways."

However, even as use soars, the Library continues to face severe fiscal challenges. Over the past five years, City funding for the Library has been steadily reduced, forcing NYPL to find ways to continue serving its patrons amid declining resources, and making private support even more crucial.

Despite these challenges, NYPL cannot—and will not—stand still. In the spring of 2012, we unveiled a blueprint for the Library's future that will create a center of inspiration for all New Yorkers in our Stephen A. Schwarzman Building on 42nd Street. We are also investing in our branches. High points include a new state-ofthe-art Teen Center at Hamilton Grange Library in Upper Manhattan and a major facade restoration at Jefferson Market Library in Greenwich Village.

We are also building our vital research collections, continuing to collect widely while attracting major gifts, including Mikhail Baryshnikov's personal archives. And our critically acclaimed exhibitions are drawing record crowds, such as our Centennial exhibition, Celebrating 100 Years.

The Library's many achievements and successes over the past year would be unthinkable without the support of so many, including our staff, generous donors, Library members, tireless volunteers, and, not least, those great lovers of the Library—Trustees, past presidents, and my distinguished predecessors as Chairman.

With thanks to all.

Neil L. Rudenstine February 2013

Neil Rudenstine

Letter from the President



"We increased the number of free events at NYPL to more than **55,000**, while we expanded the number of computer classes to nearly **7,700, a** more than 350% **increase** over the year before. But we aim to do more."

This has been a time of new beginnings at The New York Public Library. As our iconic 42nd Street branch embarked on its next 100 years following its Centennial in May 2011, both Neil Rudenstine, the Library's Chairman, and I embarked on our first years leading this vital institution. And with Library use at an all-time high, we have worked to launch a series of new initiatives to ensure that the Library continues to meet the ever-changing needs of our patrons in the years to come.

We are committed to vastly expanding free programs and educational initiatives in our branches. In FY 2012, we increased the number of free events at NYPL to more than 55,000, while we expanded the number of computer classes to nearly 7,700, a more than 350% increase over the year before. We also offered more than 1,800 ESOL classes to help recent immigrants learn English. But we aim to do more. Every day after school, 30,000 kids come to our branches. We should be providing the finest after-school program in the nation. We are also working to bring library books to every school in the city through a partnership with the Department of Education, which we launched as a pilot in fall 2011.

Through our Virtual Library initiative, we are striving to create a vibrant online community that complements and supports the irreplaceable work of our branches, while bringing digital tools to all New Yorkers. As digital literacy becomes increasingly essential, we must guarantee that everyone has access to computers. Moreover, as more and more materials move online, we must ensure that patrons continue to have free access to books, in all formats, including e-books. We are proud of our groundbreaking efforts with the major publishers and other e-content providers to make more e-books available to libraries.

Finally, we are working to create a vibrant circulating library within the Stephen A. Schwarzman Building, uniting the world's greatest research library with the books and services from our Mid-Manhattan Library and Science, Industry and Business Library. Designed by celebrated architect Norman Foster, this plan will restore the landmark to its original mission of serving all New Yorkers while maintaining its historic public spaces and greatly expanding services and facilities for scholars.

This is indeed our "Gutenberg moment." We will and we must create the future of libraries here at NYPL. But our mission is constant. Carved into the wall of the Wachenheim Trustees Room at 42nd Street are these words of Thomas Jefferson: "I look to the diffusion of light and education as the resource most to be relied on for ameliorating the condition promoting the virtue and advancing the happiness of man." That is the founding ideal of America, and of this institution. This is the very mission to which we recommit ourselves as we forge ahead.

Anthony W. Marx

February 2013

REPORT OF THE TREASURER

The New York Public Library has continued to drive several major strategic initiatives essential to its mission in an increasingly digital world—despite continuing erosion in operating support from the City of New York. Most notably these initiatives include:

- Central Library Plan. The Library has unveiled a design for this \$300 million transformation of the Stephen A. Schwarzman Building, which will provide more and better space and service for Library users, a superior preservation environment for its invaluable collections, and yield financial benefits equivalent to \$15 million per year. Thanks to a \$150 million capital commitment from the City and the sale of various real estate assets, the Library now has the financial resources in hand to undertake this project.
- Branch Library Programming. The Library has launched pilot programs to evaluate a quantum increase in programs provided through the branch libraries in order to increase the Library's impact in New York City. Computer training, literacy and English classes for immigrants, and after-school programs for children are all being explored. One particularly exciting program is the Library's recently announced partnership with New York City schools, which makes the Library's collections directly accessible to teachers and students throughout New York City public schools. Initial results indicate that students with such access are three times more likely to be reading a book.
- The Virtual Library. The Library is investing steadily to improve its online presence—adding content, tools to make it easier to find and use content, and features to enable users to connect with one another to build a robust online literary community. The virtual library and the virtual library community are the natural extension of what exists in the white marble physical being, and central to NYPL's future.

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Despite the decline in City operating support—down 14% or \$20 million between fiscal years 2008 and 2012, excluding reimbursements for pension and inflationary expense increases—the Library's core services have shown excellent growth over the same period:

- annual visits have grown 12%, to 18.2 million,
- annual circulation has grown 44%, to 28.3 million, and
- web visits have grown 15%, to 32.3 million.

And on top of this performance, NYPL is launching the Central Library Plan, enhancing branch programming, and the virtual library initiatives.

Having lost \$20 million in City support, how is this possible?

The simple answer is the increasing generosity of New Yorkers in times of need. Private cash donations of all sorts (including restricted and unrestricted gifts, bequests, and endowment gifts) grew from \$54 million in the year ended June 2007 to \$98 million in the year ended June 2012. This generosity is truly inspiring as it is the embodiment of many individuals stepping up in tough times to support a beloved bedrock New York institution that serves so many—the very symbol of democracy and freedom of information.

David S. Hours

Treasurer February 2013

FIGURE 1

BRANCH LIBRARY REVENUES (\$ 142,512,000)

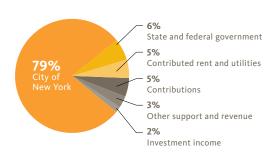


FIGURE 2

RESEARCH LIBRARY REVENUES (\$ 102,074,000)

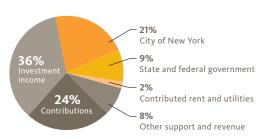


FIGURE 3

BRANCH LIBRARY EXPENSES (\$ 149,939,000)

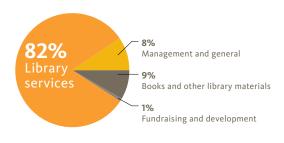


FIGURE 4

RESEARCH LIBRARY EXPENSES (\$ 103,337,000)

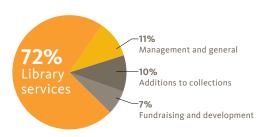
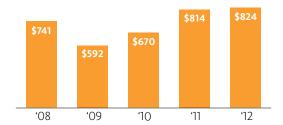


FIGURE 5

CHANGE IN ENDOWMENT (in millions)



^{*}Excludes real estate investment used in operations.

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\$ 97,310 26,210 62,216 2,012 24,631 889,324 1,084 284,821	\$ 102,888 24,427 82,432 2,052 4,002 814,313 1,084 301,533
26,210 62,216 2,012 24,631 889,324 1,084 284,821	24,427 82,432 2,052 4,002 814,313 1,084 301,533
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1,084 284,821	1,084 301,533
284,821	301,533
\$ 1,387,608	
\$ 1,387,608	4
	\$ 1,332,731
\$ 57,405	\$ 54,110
87,488	104,858
84,510	88,490
16,917	11,662
182,757	146,833
429,077	405,953
295,593	241,543
236,691	268,635
426,247	416,600
958,531	926,778
\$ 1,387,608	\$ 1,332,731
	236,691 426,247 958,531

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\$ 133,066 \$ 133,170 \$ 18,08	OUSANDS OF DOLLARS	2012	2011
16,391 18,108 Int 1,731 1,377 and utilities 10,072 10,005 ons and grants 32,110 33,012 appropriated for spending 38,234 34,982 to do ther revenue 12,982 14,094 venues 244,586 244,748 ENSES ENSES 211,437 204,367 nembership development 8,170 9,461 general 23,308 25,639 penses 242,915 239,467 orch collections 10,361 12,299 penses and additions to research collections 253,276 251,766 ets from operating activities, before gains on sales of real estate (8,690) (7,018) real estate, net 80,767 — ets from operating activities GACTIVITIES Bibutions and funds designated for long-term investment 45,068 14,390 and contributions for capital 13,118 13,080 erry for use 14,466 — amortization (23,158) (20,547) and to famounts appropriated (55,257) 105,675 enefits changes other than net periodic benefit cost (1,29,306) 13,720 finterest rate swaps (5,255) 1,839 ets from non-operating activities (40,324) 128,157 ets from non-o	OPERATING REVENUES		
the table of t	City of New York	\$ 133,066	\$ 133,170
and utilities 10,072 10,005 ons and grants 32,110 33,012 33,012 34,110 33,012 appropriated for spending 38,234 34,982 14,094 venues 12,982 14,094 venues 244,586 244,748 244,586 244,748 245,786 244,748 245,786 244,748 245,786 244,748 245,786 244,748 245,786 244,748 245,786 244,748 245,786 244,748 245,786 244,748 245,786 244,748 245,786 244,748 245,786 244,748 245,786 244,748 245,786 244,748 245,786 244,748 245,786 244,748 245,786 244,748 245,786 244,748 245,786 244,748 245,786 244,748 245,786 244,748 244,7	State of New York	16,391	18,108
ons and grants a propriated for spending a propriated for spending a do ther revenue a propriated for spending a do ther revenue a propriated for spending a section of the revenue a propriated for spending a section of the revenue a propriated for spending a section of the revenue a propriated for spending a section of the revenue a propriated for spending a section of the revenue a propriated for spending a section of the revenue a propriated for spending a section of the revenue a section operating activities, before gains on sales of real estate a section operating activities a s	Federal government	1,731	1,377
1,495	Contributed rent and utilities	10,072	10,005
the other revenue 12,982 14,094 244,586 244,748 244,748 244,74	Private contributions and grants	32,110	33,012
ENSES 244,586 244,748 ENSES 211,437 204,367 nembership development 8,170 9,461 general 23,308 25,639 penses 242,915 239,467 arch collections 10,361 12,299 spenses and additions to research collections 253,276 251,766 ets from operating activities, before gains on sales of real estate (8,690) (7,018) real estate, net 30,767 — ets from operating activities 72,077 (7,018) G ACTIVITIES 3 14,390 did contributions for capital 13,118 13,080 derry for use 14,466 0 amortization (23,158) (20,547) querity for use 14,466 0 amortization (23,158) (20,547) querity for use 14,390 15,675 enefits changes other than net periodic benefit cost (29,306) 13,720 enefits changes other than net periodic benefit cost (29,306) 13,720 <td>Investment return appropriated for spending</td> <td>38,234</td> <td>34,982</td>	Investment return appropriated for spending	38,234	34,982
ENSES 211,437 204,367 nembership development 8,170 9,461 general 23,308 25,639 penses 242,915 239,467 nrch collections 10,361 12,299 penses and additions to research collections 253,276 251,766 nets from operating activities, before gains on sales of real estate (8,690) (7,018) neal estate, net 80,767 — nets from operating activities 72,077 (7,018) GACTIVITIES ibutions and funds designated for long-term investment 45,068 14,390 not of amounts appropriated 13,118 13,080 net of amounts appropriated (55,257) 105,675 net first changes other than net periodic benefit cost (29,306) 13,720 f interest rate swaps (5,255) 1,839 nets from non-operating activities (40,324) 128,157 nning of year 926,778 805,639	Fines, royalties, and other revenue	12,982	14,094
211,437 204,367 100 10	Total operating revenues	244,586	244,748
nembership development 8,170 9,461 general 23,308 25,639 genesses 242,915 239,467 arch collections 10,361 12,299 spenses and additions to research collections 253,276 251,766 ests from operating activities, before gains on sales of real estate (8,690) (7,018) real estate, net 80,767 — ests from operating activities 72,077 (7,018) G ACTIVITIES Bibutions and funds designated for long-term investment 45,068 14,390 and contributions for capital 13,118 13,080 erry for use 14,466 — amortization (23,158) (20,547) an enefits changes other than net periodic benefit cost (29,306) 13,720 finterest rate swaps (5,255) 1,839 ets from non-operating activities (40,324) 128,157 ets 31,753 121,139 nning of year 926,778 805,639	OPERATING EXPENSES		
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penses 242,915 239,467 10,361 12,299 penses and additions to research collections 253,276 251,766 penses and additions to research collections as sales of real estate (8,690) (7,018) penses from operating activities 72,077 (7,018) penses from operating activities 72,077 (7,018) penses from operating activities 72,077 (7,018) penses pen	Fundraising and membership development	8,170	9,461
rich collections penses and additions to research collections penses and additions to research collections ets from operating activities, before gains on sales of real estate (8,690) (7,018) real estate, net ets from operating activities 72,077 (7,018) GACTIVITIES ibutions and funds designated for long-term investment do contributions for capital erty for use amortization another amounts appropriated finefits changes other than net periodic benefit cost finiterest rate swaps ets from non-operating activities (29,306) 13,720 105,675 1,839 ets from non-operating activities (40,324) 128,157 121,139 121,139 121,139	Management and general	23,308	25,639
penses and additions to research collections ets from operating activities, before gains on sales of real estate ets from operating activities, before gains on sales of real estate ets from operating activities 72,077 (7,018) GACTIVITIES ibutions and funds designated for long-term investment do contributions for capital erty for use 14,466 — amortization 13,118 13,080 erty for use 14,466 — amortization 15,5-257 105,675 enefits changes other than net periodic benefit cost f interest rate swaps ets from non-operating activities (40,324) 128,157 ets nning of year 926,778 805,639	Total operating expenses	242,915	239,467
tests from operating activities, before gains on sales of real estate test from operating activities 72,077 (7,018) G ACTIVITIES ibutions and funds designated for long-term investment 145,068 14,390 14 contributions for capital 13,118 13,080 14,466 — amortization (23,158) (20,547) 14, net of amounts appropriated 15,257) 105,675 16, net of amounts appropriated 16,101 (30,324) 128,157 17,102 (40,324) 128,157 18,103 (11,139) 18,107 (12,139) 19,107 (12,018)	Additions to research collections	10,361	12,299
real estate, net ets from operating activities 72,077 (7,018) G ACTIVITIES ibutions and funds designated for long-term investment d contributions for capital erty for use amortization 1, net of amounts appropriated 1	Total operating expenses and additions to research collections	253,276	251,766
ets from operating activities 72,077 (7,018) G ACTIVITIES ibutions and funds designated for long-term investment 45,068 14,390 and contributions for capital 13,118 13,080 erty for use 14,466 — amortization (23,158) (20,547) 105,675 enefits changes other than net periodic benefit cost (29,306) 13,720 erts from non-operating activities (40,324) 128,157 erts from non-operating activities (31,753) 121,139 erts from non-operating activities (29,778) 805,639	Change in net assets from operating activities, before gains on sales of real estate	(8,690)	(7,018)
ibutions and funds designated for long-term investment d contributions for capital erty for use amortization in, net of amounts appropriated enefits changes other than net periodic benefit cost f interest rate swaps ets from non-operating activities enefits fining of year 14,390 13,118 13,080 14,466 — (20,547) 105,675 105,675 105,675 105,675 128,157 128,157 121,139	Gains on sales of real estate, net	80,767	_
ibutions and funds designated for long-term investment id contributions for capital id contributions for capital if the contributions for capital id con	Change in net assets from operating activities	72,077	(7,018)
and contributions for capital 13,118 13,080 erty for use 14,466 — amortization (23,158) (20,547) an, net of amounts appropriated (55,257) 105,675 enefits changes other than net periodic benefit cost (29,306) 13,720 f interest rate swaps (5,255) 1,839 ets from non-operating activities (40,324) 128,157 ets 31,753 121,139 nning of year 926,778 805,639	NON-OPERATING ACTIVITIES		
and contributions for capital 13,118 13,080 erty for use 14,466 — amortization (23,158) (20,547) an, net of amounts appropriated (55,257) 105,675 enefits changes other than net periodic benefit cost (29,306) 13,720 f interest rate swaps (5,255) 1,839 ets from non-operating activities (40,324) 128,157 ets 31,753 121,139 nning of year 926,778 805,639	Endowment contributions and funds designated for long-term investment	45,068	14,390
erty for use amortization (23,158) (20,547) 1, net of amounts appropriated (55,257) 105,675 2, nefits changes other than net periodic benefit cost (29,306) 13,720 1, interest rate swaps (5,255) 1,839 ets from non-operating activities (40,324) 128,157 ets 31,753 121,139 nning of year 926,778 805,639	Appropriations and contributions for capital		
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n, net of amounts appropriated (55,257) 105,675 105,67	Depreciation and amortization		(20,547)
f interest rate swaps (5,255) 1,839 ets from non-operating activities (40,324) 128,157 ets 31,753 121,139 nning of year 926,778 805,639	Investment return, net of amounts appropriated		
finterest rate swaps (5,255) 1,839 ets from non-operating activities (40,324) 128,157 ets 31,753 121,139 nning of year 926,778 805,639	Postretirement benefits changes other than net periodic benefit cost	(29,306)	13,720
ets from non-operating activities (40,324) 128,157 ets 31,753 121,139 nning of year 926,778 805,639	Change in value of interest rate swaps		
nning of year 926,778 805,639	Change in net assets from non-operating activities		128,157
	Change in net assets	31,753	121,139
of year \$ 958,531 \$ 926,778	Net assets at beginning of year	926,778	805,639
	Net assets at end of year	\$ 958,531	\$ 926,778

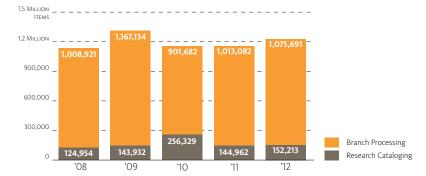
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BEHIND THE SCENES

HOLDINGS

FISCAL YEAR	BRANCH COLLECTION HOLDINGS	RESEARCH COLLECTION HOLDINGS	NUMBER OF ELECTRONIC DATABASES OFFERED
FY '12	6,563,362	44,781,169	365
FY '11	7,001,664	44,002,516	293
FY '10	8,438,775	44,507,623	339
FY '09	8,708,869	44,356,334	414
FY '08	7,565,579	44,160,825	480

CATALOGING AND PROCESSING



MATERIALS PRESERVED

FISCAL YEAR	PRINT MATERIALS & PRINTS	AUDIOTAPES & CDS (HOURS)	MOTION PICTURES (FOOTAGE)	VIDEOTAPES (HOURS)	ITEMS ADDED AT OFFSITE CLIMATE-CONTROLLED FACILITY (RECAP)
FY '12	57,055	1,967	48,324	2,442	611,552
FY '11	40,503	820	69,708	1,053	96,011
FY '10	25,197	364	38,901	1,045	93,647
FY '09	133,961	224	73,555	1,183	91,138
FY '08	156,433	884	7,138	1,796	111,419

STAFF

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	EMPLOYEE	s	VOLUNTEERS		
FISCAL YEAR	NEIGHBORHOOD LIBRARIES	RESEARCH CENTERS	NEIGHBORHOOD LIBRARIES	RESEARCH CENTERS	
FY '12	1,335	998	1,089	508	
FY '11	1,461	854	1,108	532	
FY '10	1,724	812	1,397	497	
FY '09	1,997	940	1,002	397	
FY '08	2,128	1,016	1,036	394	

Recommended Form of Bequest

The New York Public Library is a not-for-profit education corporation incorporated under the laws of the State of New York. The Library is exempt from federal income tax as an organization described in section 501(c)(3) of the Internal Revenue Code and is a publicly supported organization under section 170 of the Code.



Gifts and bequests to the Library are deductible under the federal income, estate, and gift tax laws. For federal tax purposes, the Library uses its formal corporate name: The New York Public Library, Astor, Lenox and Tilden Foundations (reflecting its incorporation by the consolidation of the Astor Library, the Lenox Library, and the Tilden Trust). The Trustees of the Library recommend that for estate planning purposes, friends consider the following language for use in their Wills:

"I give and bequeath (dollar amount, percentage of residuary estate, or description of property) to The New York Public Library, Astor, Lenox and Tilden Foundations, Stephen A. Schwarzman Building, Fifth Avenue and 42nd Street, New York, NY 10018, for the Library's general purposes."

If you wish to make a bequest for a specific purpose, it is suggested that you consider adding the following language to any restriction you may impose on your bequest:

"If at any time in the judgment of the Trustees of the Library the designated purpose of this bequest proves to be impracticable or impossible, I authorize the Trustees to use the income and principal of this bequest for any purpose they deem to be consistent with the general intent and purpose set forth herein."

Should you decide to leave a bequest to the Library in your Will, you will become a member of the Bigelow Society. Created by the Library in 1991, the Bigelow Society is an honorary organization whose purpose is to recognize the generosity of individuals, during their lifetime, who include this institution in their estate plans. The Library expresses its gratitude to members by inviting them to special Library events and by listing their names in the Annual Report under The Bigelow Society.

If you or your attorney would like to discuss a bequest with a member of the Library's staff, please call John M. Bacon at 212.930.0568, or write to him at planned-gifts@nypl.org or at the following address: Development Office, Room 73, The New York Public Library, Stephen A. Schwarzman Building, Fifth Avenue and 42nd Street, New York, NY 10018.

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