



PLACING AND MANAGING YOUR HOLD REQUESTS

1 Gladwell, Malcolm, 1963-
Outliers : the story of success 1st ed.
 New York : Little, Brown and Co.,
 2008
 Place Hold
 478 holds on first copy returned of 314 copies

Location	Call No.
115th Street Non-Fiction	302 G
115th Street Non-Fiction	302 G
125th Street Non-Fiction	302 G

There are additional copies/volumes of this item
[View Full Record](#)

You may place a hold on any circulating item and have it sent to any NYPL branch. Click on **Place Hold** to complete your request. If the Place Hold option does not appear in the record, that item is not eligible for a hold request. You will need to log in using your library card.

Results returned in Advanced Search include information about the number of holds currently placed on the item.

When you place a hold, the Pickup Location automatically defaults to the library that you visit

most frequently – your home library. You may select a different library at the time you place the hold, or change it later by logging in to My Account and editing your holds list. A pickup location can be changed up until the item is in transit.

Should you need to change your home library, login to My Account, click on **Change Account Information** and choose the correct library from the drop down menu.

Once you are logged in to My Account, you may view your holds list, check the status of your hold requests, and cancel or freeze your holds.

My Checked Out Items | My Holds | My Saved Searches | My Lists | Unpaid Fines

Sort by Request | Update List

3 HOLDS

CANCEL	TITLE	STATUS	PICKUP LOCATION	CANCEL IF NOT FILLED BY	FREEZE
<input type="checkbox"/>	Field notes on the compassionate life : a search for the soul of kindness / Marc Ian Barasch.	Ready. Must pick up by 08-14-09	Webster	07-31-10	
<input type="checkbox"/>	Do one nice thing : little things you can do to make the world a lot nicer / Debbie Tenzer.	IN TRANSIT	Webster	07-31-10	
<input type="checkbox"/>	Outliers : the story of success / Malcolm Gladwell.	479 of 479 holds	Pickup Location Webster	08-06-10	Freeze <input type="checkbox"/>

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Freezing a hold allows you to maintain your place in the hold list while you are away. Patrons behind you in line will jump ahead until you unfreeze your hold, at which point you will move ahead normally. If you become first on the list, we will not fill your hold until you unfreeze, and then you will get the next available copy. You cannot freeze a hold if an item is already in transit or ready to pick up, if you are first in the queue and there are available items, or if there are more available items than holds.

To freeze holds: Click the check box for each item you wish to freeze, and click Update List. Your frozen holds will have a check mark to the right. Don't forget to unfreeze your holds when you are ready to receive them again! Click in the check box to remove the check mark. When you click Update List the boxes will stay unchecked.